Opening Roof Specialists

WARRANTY

We believe in the quality of our product and service. This confidence is passed onto our customers by offering a comprehensive and generous warranty.

Louvre Warranty

The Opening Roof is a fully engineered and certified opening roof system comprising aluminium louvres, aluminium and stainless steel axles. The louvres are manufactured from high strength architectural grade aluminium that is extruded and manufactured to AS1866 and AS3902, with powder coating applied in accordance with Australian Standard AS3715. The louvres and pins are guaranteed for a period of 10 years from the date of installation against perforation or corrosion that would affect their intended performance as an effective opening roof system.

This guarantee is provided subject to the installation experiencing natural weathering conditions and being properly maintained considering the local conditions.

Electronics

Motors and electronics are covered by a 5 year manufacturer's warranty but neither cover damage caused by outside influences e.g. electrical storms, power surges, black outs, storm and tempest or maintenance by other than an authorised Distributor. (* Call Out Fees may apply during this period)

Structural Warranty

The Statutory warranty period is 6 years for structural defects and 2 years non-structural defects.

Repairs & Leaks

1 year warranty on all leaks and repairs

Powder Coating Warranty

Duralloy Powder Coat

– 10 Year Aluminium Durability warranty - *Conditions apply
– 10 Year Aluminium Colour warranty - *Conditions apply

Duratec & Elements Powder Coat

– 25 Year Aluminium Durability warranty - *Conditions apply
– 20 Year Aluminium Colour warranty - *Conditions apply

DecoWood

– 12 Year Warranty